

2016 PROFILE

CHRISTUS Santa Rosa Health System

 **CHRISTUS[®]
SANTA ROSA**
Health System
christussantarosa.org

 **CHRISTUS[®]
SANTA ROSA**
Hospital
Alamo Heights

403 Treeline Park
San Antonio, TX 78209
210.294.8000

 **CHRISTUS[®]
SANTA ROSA**
Hospital
Medical Center

2827 Babcock Road
San Antonio, TX 78229
210.705.6300

 **CHRISTUS[®]
SANTA ROSA**
Hospital
New Braunfels

600 North Union Avenue
New Braunfels, TX 78130
830.606.9111

 **CHRISTUS[®]
SANTA ROSA**
Hospital
Westover Hills

11212 State Highway 151
San Antonio, TX 78251
210.703.8000

 **The Children's Hospital
of San Antonio[™]**
CHRISTUS Health

333 North Santa Rosa Street
San Antonio, TX 78207
210.704.2011



CHRISTUS Santa Rosa Health System (CSRHS), founded in 1869 by the Sisters of Charity of the

Incarnate Word, San Antonio, is the area's only Catholic, faith-based, non-profit health system.

CHRISTUS Santa Rosa Hospital - Alamo Heights (CSRH-AH) is a 36-bed, short-stay surgical hospital offering amenities such as all-private rooms, comfortable public spaces, and an in-house café. CSRH-AH offers emergency care and a full range of surgical services including ENT, general surgery, gynecology, spine, orthopedics, pain management, urology, plastics, and more. The hospital is equipped with the most up-to-date surgical equipment including the **da Vinci Surgical Robot System**.

CHRISTUS Santa Rosa Hospital - Alamo Heights is part of a growing medical campus which includes a state-of-the-art imaging center and outpatient surgery center.

The Children's Hospital of San Antonio, (The CH of SA), established in 1959, was the first children's hospital in South-Central Texas. Located downtown, this 190-plus-bed hospital serves more than 70,000 children annually from San Antonio, South Texas and around the world. The hospital (in partnership with Baylor College of Medicine) is the only academic children's hospital in San Antonio.

Our highly specialized services meet the unique medical needs of children, from **Pediatric and Neonatal Intensive Care to Children's Emergency Services**, the latest treatments for deformities of the spine including titanium rib implants and halo traction, a **Heart Center**, a specialized asthma program, a highly regarded **Cancer and Blood Disorders Center**, and growing maternal services to include consultation, delivery, and maternal fetal medicine.

Extensive outpatient services include more than 45 specialty clinics located in the **David Christopher Goldsbury**

Center for Children and Families and three **Specialty Care Centers** in San Antonio and New Braunfels. The **Children's Mobile Clinic** travels throughout Bexar and Comal counties providing pediatric care to underserved children in the community.

The **Children's Hospital of San Antonio Emergency Center - Westover Hills** provides 24/7 access to pediatric emergent care in one of the fastest growing areas of San Antonio. This free-standing, 12-bed facility also features children's trauma and imaging services.

Our comprehensive network of services also includes **The Children's Hospital of San Antonio Physician Group**, which is a community network of pediatricians committed to providing the best pediatric health care in San Antonio and surrounding communities. With five locations and two additional locations coming in 2017, we're growing to meet the needs of children in neighborhoods throughout San Antonio and beyond.

CHRISTUS Santa Rosa Hospital - Medical Center (CSRH-MC), located in the South Texas Medical Center, provides a high-level of care through compassionate hands, experience physicians, and advanced technology, including the **da Vinci Surgical Robot System** and the **Mako™ Robotic-Arm Assisted System**. Services at the 178-bed facility include **Acute Care of the Elderly Unit**, cardiology, diabetes care, emergency care, general surgery, kidney transplantation at the **CHRISTUS Transplant Institute**, orthopedics, outpatient rehabilitation and aquatic therapy, **Senior Behavioral Health Center**, urology, and the **Wound Care and Hyperbaric Center**.

CHRISTUS Santa Rosa Hospital - New Braunfels (CSRH-NB), nestled in the heart of downtown New Braunfels, is a full-service, 94-private bed facility that continues to expand to meet the needs of New Braunfels' strong population growth. Innovative equipment and procedures are utilized, including an **Outpatient Imaging Center**,

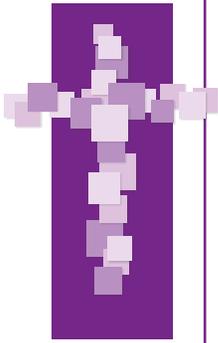
orthopedic and surgical services, rehabilitation, a renovated birthing center, including 24/7 neonatal coverage, emergency care, wound care/hyperbaric center, 3D mammography, and comprehensive heart care, from diagnostics to open-heart surgery.

CHRISTUS Santa Rosa Hospital - Westover Hills (CSRH-WH) is a 150-bed hospital serving the fastest growing area of San Antonio. Specialized care includes orthopedic and surgical services, ICU, women's services, a newborn nursery, comprehensive cardiovascular care from diagnostics to open heart surgery, vascular lab, sleep center, emergency services, the **CHRISTUS Weight Loss Institute**, wound care, rehabilitation, and more. The campus also boasts an **Outpatient Imaging Center** and three medical plazas, one of which houses our **CHRISTUS Santa Rosa Family Medicine Residency Program** and **CHRISTUS Santa Rosa Family Health Center**.

CHRISTUS Santa Rosa Physicians Ambulatory Surgery Centers - San Antonio, LLC, a joint venture physician partnership, is comprised of two outpatient surgery facilities in San Antonio covering Stone Oak and the Medical Center area.

CHRISTUS Santa Rosa Health System also owns a majority interest in the **CHRISTUS Santa Rosa Physicians Ambulatory Surgery Center - New Braunfels and San Marcos**, a joint venture with numerous physician partners.

CHRISTUS Santa Rosa Emergency Centers offer area residents convenient access to emergent care in areas where such services are not currently served by a hospital emergency department. These centers emphasize excellent customer service and offer a full range of round-the-clock emergency services to children and adults. Emergency Centers are located in San Antonio at Alon Town Centre and in New Braunfels at Creekside Town Center.



CHRISTUS Santa Rosa Health System

Improving the Health of the Communities We Serve is a Primary Focus

A Synopsis of Community Benefit as of Fiscal Year Ending June 30, 2015



CHRISTUS Santa Rosa Health System is part of the CHRISTUS Health South Texas region and is committed to improving the health of the communities we are privileged to serve. The health system works closely with the community to ensure needs are identified, prioritized and incorporated in the regional community-owned plan, as well as the CHRISTUS Health system's strategic plan. The 2014 U.S. Census data cites that the number of uninsured in the nation decreased from 42 million to 33 million people. This improvement is due in part to health care reform and an increase in children's enrollment in state health insurance programs.

We actively fulfill our mission of extending the healing ministry of Jesus Christ by supporting a broad array of community-based health services and programs that facilitate access to care with special

attention given to the health status of the low income, uninsured and underinsured populations. This report of community benefit is only a snapshot of the support and value provided to the communities served by CHRISTUS Santa Rosa Health System.

We believe each person has a right to quality health care regardless of their ability to pay. However, with the rising cost of health services and increased poverty levels, the gap between people needing health services is broadening, resulting in rising numbers of preventable hospitalizations and deaths. CHRISTUS understands these challenges and made a commitment to focus on chronic conditions that are most prevalent in the communities we served during Fiscal Year 2015.



Charity Care is defined as the unpaid cost of medical services provided to the uninsured and underinsured, including Medicaid. During Fiscal Year 2015, CHRISTUS Santa Rosa Health System provided more than \$26.5 million in Charity Care, which is 4.1 percent of the region's net patient revenue.

CHRISTUS Santa Rosa Health System also contributed more than \$33.7 million in **Community Services**, with more than \$3.3 million focused on diabetes, child health, and health care access in Fiscal Year 2015.

Thus, CHRISTUS Santa Rosa Health System provided over \$60 million in total community benefit, which is 9.4 percent of net patient revenue earned in Fiscal Year 2015. This total equates to more than \$165,000 a day in community benefit.

In addition, the cost of **Unpaid Government Sponsored Programs**, mostly Medicare, is reported to the state of Texas following the state's community benefit reporting requirements. This year, that amount for CHRISTUS Santa Rosa Health System was more than \$14.5 million, or 2.3 percent of the region's net patient revenue. In accordance with the Catholic Health Association (CHA) guidelines, CHRISTUS Santa Rosa Health System does not include this amount in reports of community benefit provided to other agencies.

CHRISTUS Santa Rosa Health System reinvests all profits earned back into the community through expanded health services, new technologies and better facilities.

CHRISTUS Santa Rosa Health System follows the CHA guidelines, which adhere to IRS Form 990, Schedule H, as well as the state of Texas regulations, for reporting community benefit.

CHRISTUS SANTA ROSA HEALTH SYSTEM COMMUNITY BENEFIT STATE OF TEXAS vs FEDERAL GUIDELINES	State of Texas Guidelines**				IRS Form 990 Schedule H***	
	YEAR ENDED 06/30/14		YEAR ENDED 6/30/15		YEAR ENDED 6/30/15	
	UNPAID COSTS \$	AS A PERCENT OF NPR*	UNPAID COSTS \$	AS A PERCENT OF NPR*	UNPAID COSTS \$	AS A PERCENT OF NPR*
CHARITY CARE						
Charity Care	26,576,200	4.3	25,232,589	3.9	28,123,485	4.4
Unpaid Government Indigent Care (predominately Medicaid)	26,767,754	4.3	8,214,855	1.3	-1,579,953	-0.2
Charity Care Subtotal	53,343,954	8.6	33,447,444	5.2	26,543,532	4.1
COMMUNITY SERVICES	39,267,683	6.3	34,300,966	5.4	33,709,803	5.3
Total Community Benefit per CHA Guidelines	92,611,637	14.9	67,748,410	10.6	60,253,335	9.4
Unpaid Government Programs (predominately Medicare)	29,866,776	4.8	32,288,032	5.0	14,552,824	2.3
Total Community Benefit plus unpaid Medicare costs	122,478,413	19.7	100,036,442	15.6	74,806,159	11.7
NET PATIENT REVENUE (NPR)*	620,468,664		641,087,456		641,087,456	

*All numbers are taken from the consolidated financial statements. ** State calculation includes Santa Rosa Family Health Center. *** IRS 990, Schedule H calculation excludes Santa Rosa Family Health Center.